



***As a club we have a moral responsibility to report any concerns about a child or young person in any context.***

How to respond to a concern or complaint (this can be regarding a child disclosure or regarding poor practice complaints).

You/someone in your team is concerned about the behaviour of someone involved in football towards a child



Ensure the immediate safety of the child



Refer to the CWO who will follow club procedure for poor practice or seek advice from FL



Where appropriate the FL will either: give advice to club, monitor the behaviour, gather more evidence

- Accurately record your concerns

This is particularly important in regards to other teams or parents.

The protocol for dealing with disruptive parents/spectators:

